FW Power
The Home of Diesel Generators

WARRANTY EXPLAINED

Baudouin-powered Blackwell and FW Power generator sets

Understanding how your generator warranty

A complete generator contains components supplied by different manufacturers. For this reason, the Baudouin engine has its own manufacturer-backed warranty, while the remaining generator components are covered separately by Blackwell Generators / FW Power Generators Ltd.

1. Baudouin engine warranty

2 YEARS	OR	UP TO 4 YEARS
Unlimited operating hours during the applicable two-year warranty period.	Alternative coverage route	**Maximum 800 total hours** with usage capped at 200 hours in each year.

Important: These are alternative warranty limits; they are not added together. The extended four-year route is intended for lower-hour operation and remains subject to the 200-hour annual cap and 800-hour total limit.

The applicable engine warranty route, start date and claim acceptance remain subject to Baudouin's warranty conditions, correct registration, approved installation and commissioning, specified servicing, genuine/approved parts and complete maintenance records.

2. Blackwell / FW Power warranty - all other generator components

1 YEAR	OR	1,000 HOURS
From the applicable warranty commencement date	Whichever occurs first	Maximum generator operating hours

This separate warranty applies to the generator components supplied as part of the complete set, excluding the Baudouin engine. Depending on the final build specification, this may include the alternator, controller, circuit breaker, cooling package, base frame, integrated fuel tank, canopy and associated electrical systems.

3. How the cover works

Low-hour standby operation: Where the engine runs no more than 200 hours in each year, Baudouin engine coverage may continue for up to four years, subject to the 800-hour total limit and all manufacturer conditions.

Higher-hour operation: Where annual use exceeds 200 hours, the four-year low-hour route does not apply. The engine would instead be assessed under the two-year unlimited-hours route. Other generator components remain subject to the separate one-year or 1,000-hour limit, whichever occurs first.

Maintaining warranty eligibility
The generator must be correctly installed, commissioned, operated and serviced in accordance with the applicable manufacturers' requirements. Service intervals must be observed, and maintenance records, hour readings and supporting invoices retained. Consumables, routine maintenance, misuse, external damage and other exclusions remain subject to the full warranty terms.

Authorised servicing: see page 2. Applies where incorporated into the agreed warranty terms.

This is a plain-language summary only and does not replace the full Baudouin, Blackwell Generators or FW Power warranty terms and conditions. If any wording differs, the applicable formal warranty documentation takes precedence.

Authorised servicing and maintenance

The following requirements apply to FW Power's own commercial warranty where agreed as part of the customer's contract. They support compliance with the applicable manufacturers' servicing requirements.

4. Authorised service provider

During the FW Power commercial warranty period, all scheduled servicing and specialist maintenance must be carried out by FW Power Generators Ltd or a service partner authorised in writing by FW Power for the equipment concerned. Customers must confirm the service provider's authorisation before work begins.

5. Manufacturer procedures and approved materials

All work must follow the applicable manufacturers' procedures, service intervals and technical specifications, using genuine or manufacturer-approved parts, lubricants and consumables. Calendar-based and operating-hour service intervals must be observed as specified by the manufacturer.

6. Maintenance records

Complete maintenance records must be retained, including service dates, operating-hour readings, work undertaken, parts and fluids used, supporting invoices and the service provider's details. These records must be made available when a warranty claim is assessed.

7. Routine operator checks

Routine operator checks and tasks expressly assigned to the operator in the manufacturer's manual may be undertaken by the customer in accordance with that manual. This exception does not extend to scheduled servicing or specialist maintenance.

8. Warranty claims and separate rights

FW Power may decline a claim under its commercial warranty to the extent that failure to comply with these requirements caused or contributed to the fault or damage claimed. Separate manufacturer warranties remain subject to their own terms. Nothing in this clause excludes or restricts the customer's statutory rights.

Application to new and existing contracts
This authorised-servicing requirement applies only where expressly incorporated into the terms agreed at purchase, or introduced through a valid agreed contractual variation. This revised document does not, by itself, retrospectively amend existing contracts.